

**Dr Alicia Weber** is an experienced researcher and academic. Her expertise in the field of e-commerce supply chain management has been shaped by her extensive engagement with South African retailers during her Masters and Ph.D. research, providing her with a unique insight into the operations of omnichannel supply chains in the region. She holds a PhD from The University of South Africa (UNISA). Dr Weber has authored several articles in accredited local and international journals, and chapters in local and international textbooks.

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### **Yashoda Singh**

Manager – Consulting & Business Operations Transformation.  
PricewaterhouseCoopers (PwC)

End-to-end supply chain specialist with over 12 years' experience of combining strong data analytics and problem-solving skills to meaningfully impact opportunity detection, process reengineering and corporate growth across industries and countries. Proactive with all-case scenario planning, empathic and approachable relationship building, and a constant eye on continuous improvement. Lauded for a passionate, let's-do attitude, versatility and high work ethic. Systemic and objective thinker with strong mentoring capabilities; underscored by solid values of contribution and service. Persuasive communicator who positively impacts team morale during challenges and equally excels as an independent contributor. Thrives in engaging and challenging settings where her impactful skills and experience can make a positive difference.

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### **Freya Josephine Naggingo**

Category Manager Procurement at Coca-Cola Beverages Uganda .Certified Supply Chain Professional and Engineer with 15yrs+ experience. SAPICS mentor, Emerging Global Supply Chain Leader. CSCP, MMS,PGDPSCM, BEng TEL

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### **Jay Kent**

With a decade of experience in the supply chain sector, my journey has been diverse, spanning industries like petroleum, tools and hardware, cosmetics, and my current role in hospitality. Leading teams for 7 of those years, I've honed my expertise across e-commerce, retail, and wholesale channels.

My roles have covered a variety of supply chain functions such as warehousing, logistics, procurement, planning, and inventory management. This varied experience has shaped my success, eventually landing me in my current position as Head of Procurement.

My strong educational background in supply chain and business management have assisted me to navigate the intricacies of supply chain management and leadership. I bring a wealth of experience and knowledge to the table. I am available to share insights and guide aspiring professionals in their supply chain journey.

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**Ozias Ncube** is a supply chain management specialist and operations researcher who is based in one of the prominent Business Schools in South Africa. He has more than 30 years' experience in supply chain management (including procurement, logistics and operations management), quantitative analysis, operations research and business processes. At the Business School, he has supervised more than 50 MBL & MBA research students to completion on supply chain management topics ranging from procurement, logistics, supply chain operations and general supply chain competitiveness, including project management. He has published widely in local and international journals, conference proceedings, business magazines and supply chain newsletters, and presented more than 30 papers in local and international conferences on the subject of supply chain management, procurement and logistics. He is a member of SAPICS, ORSSA, AISCR and AABD. He has served as an executive member of the Operations Research Society of South Africa (ORSSA) and currently is a member of the Supply Chain Management Council of South Africa Committee on Technical Standards.

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